



DEPARTMENT OF THE ARMY
HEADQUARTERS, 3RD SPECIAL FORCES GROUP
E2040 DESERT STORM DRIVE
FORT BRAGG, NORTH CAROLINA 28310-9110

REPLY TO
ATTENTION OF:

AOSO-SFT

01 February 2008

MEMORANDUM FOR RECORD

SUBJECT: Letter of Commendation for Donna Clayton-Lloyd of Townsend Real Estate

1. I cannot say enough positive things about Mrs. Donna Lloyd, our realtor for over four years during our residence in Fayetteville, North Carolina. You will not find a more honest, forthright, competent and genuinely caring person or realtor in Fayetteville and we have had the privilege of having both bought and sold a house in Fayetteville as a result of her excellent services.
2. When my wife and I moved to Fayetteville as a result of my military career, Donna was the last of several realtors we contacted while looking to purchase a home. She was the last because from the moment we met her we liked her. Her friendly and disarming southern charm, knowledge of the city of Fayetteville, and expertise in house hunting, as well as her ability to understand what we were looking for, both in a home and a neighborhood, made her a natural fit for us. Within a week of looking, she found the the perfect home for us. She took care of the rest after that. It was a much more pleasant experience than we had expected (it was our first home buying experience). We lived in that house for four years and enjoyed every day of it. Everything she recommended, from the home inspector to the home warranty, worked out very well for us.
2. Recently we sold this house. We tried to sell it ourselves but after several months without success and a lot of hassle, and with me receiving deployment orders, we called Donna again. Within less than a month and a half we had several offers. I had to deploy before the sale was final which left my wife (with our two young children) to complete the sale of the house. None of this would have been possible without Donna. She was an immense help, managing not just the sale of our home but helping with unexpected house repairs. Days before I deployed, our washing machine overflowed, causing over \$12,000 worth of damage. This happened three weeks before we were supposed to close on the house. Donna was invaluable in helping my wife, who was now dealing with two young kids, selling a house, working with our home insurance to repair the water damage, coordinating with Fort Bragg housing for our new house, and having to do this days after I had deployed. Donna was not just our realtor; she was our friend, our wise counsel and was the right person at just the right time. We would not have been able to sell our home, with all the last-minute complications caused by the home repairs had it not been for Donna Lloyd.
3. My wife and I recommend Donna Lloyd without hesitation or reservation as one of the best, if not the best, realtor in Fayetteville. She brings a warmth, kindness and genuine concern for her client's needs to the table as well as unquestionable competence and knowledge of real estate in Fayetteville.


STEPHEN F. MURPHY
Major, US Army
3rd Special Forces Group Engineer